A Strategic Framework Home Care Cooperative Development

November 7, 2017



Lauren Counts

Senior Director of Strategy and Innovation
Capital Impact Partners
Arlington, VA





VISION AND MISSION









Vision: Our vision is a nation of communities of opportunity built on a foundation of equity, inclusiveness, and cooperation.

Mission: Through capital and commitment, Capital Impact Partners helps people build communities of opportunity that break barriers to success.





OUR IMPACT

Delivering Social Impact Nationwide

HEALTH CENTERS

providing health care to more than 2 million patients T.A.A.

233k

STUDENTS

in 225 high-quality charter schools

HEALTHY FOOD

retailers providing 1 million people access to fresh food

ELDERS

at 187 age-friendly community projects

36k

AFFORDABLE HOUSING units in 235 communities

COOPERATIVE

businesses serving 867 thousand customers

WE HAVE DEPLOYED OVER \$2 BILLION TO SERVE NEARLY 5 MILLION PEOPLE AND CREATE MORE THAN 33,000 JOBS NATIONWIDE IN SECTORS CRITICAL TO VIBRANT COMMUNITIES.



Agenda

Morning session: Presentation of Findings

- Presentation: A National Strategy Analysis David Hammer, ICA Group
- Discussion and Q & A
- Vivid Vision (small group activity)

Afternoon session: Framing a Path Forward

- Lunch
- Group brainstorming, report out
- Prioritize next steps



Goals of the Day

- Review and discuss findings from the industry research
- Understand the different business models and approaches to scale
- Identify highest priority training needs
- Agree common issue areas and needs to inform the path forward
- Identify priorities and next steps



David Hammer

Executive Director
The ICA Group
Northamption, MA



Study Presentation



ICA Group Presentation

The Cooperative Solution to the Caregiver Crisis: A National Strategy Analysis



ICA Presentation

Discussion



Vivid Vision



Vivid Vision Exercise

Cameron Herold

Go beyond the mission statement to develop a future vision that everyone can grasp

Lay out your future vision for Home Care co-ops. Imagine what the ecosystem could look like in five years.

Plant one foot in the present and one foot in the future to visualize "what could be".



Vivid Vision Exercise: Ground Rules

- Don't think about "how". Think about "why", who", "what", and "where". "How" can stop us in our tracks. It will come later.
- Think outside the box. Unleash your creativity. If something sounds a little weird or unlikely, it should definitely be included.
- Have fun!



Vivid Vision Exercise: Sample Questions

- Where are home care co-ops in 5 or 10 years?
- How many home care co-ops are there?
- What are the potential impacts of the co-op model on the national home care landscape?
- What does scale look like in 5 or 10 years?
- What does the technical assistance landscape look like in 5 or 10 years? What tools are available?



Strategic Framework



Key Themes

- Types of business models elements of success
- Revenue streams and funding sources
- Operations and infrastructure requirements
- Staff recruitment and retention
- Technical assistance and training what are the highest priority needs?
- Regional variations



Group Exercise: Key Themes Brainstorming

Key themes:

- Capital and fundraising (stage of development, type of funder)
- Business Model: Preferred approach
- Technical assistance to build strength and scale.
 Training and Tools needed for TA providers and developers
- Geographic focus
- Partnership development: partner management and relationship building



Action Plan: Priorities and Next Steps

Formulating a framework for next 2-3 years:

- What are the critical next steps to move towards strength, scale and impact for the field?
- What do we need to succeed?
- Who will lead? Who are our essential partners?





Thank You

